

# Guidance for Restaurants Offering Grocery Items

## RISK REDUCTION MEASURES IN PLACE



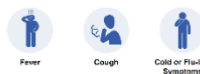
**SOCIAL DISTANCING** – Ensure social distancing measures are implemented while customers are ordering, waiting for take-out or delivery



**WASH HANDS** - Handwashing sink or hand sanitizer available (60% alcohol)

### NOTICE TO OUR CUSTOMERS

If you have a fever, cough, or flu-like symptoms,



Please do **not** enter. Return when you're well.

Help us protect our employees and other customers.

Los Angeles County Department of Public Health  
401 S. Main Street, 10th Floor, Los Angeles, CA 90013  
(213) 240-1000



**CLEAN AND DISINFECT** – [Adhere to Public Health Guidance](#)

## FIRST THINGS FIRST – All current food safety practices must be followed

- No customer self-service pop-up grocery is allowed within the dining room of a restaurant.
- Grocery and non-grocery items may be offered for sale on menu boards or online websites.
- Orders can be received by phone, online, drive-thru or take-out.
- A limited number of non-grocery items may be on display for purchase.

## GETTING FOOD ORDERS READY

- All food storage and assembly of grocery items must occur within the kitchen.
- All potentially hazardous food must be held in approved refrigeration units (41°F or below) and hot food kept at 135 °F or above while awaiting pick-up or delivery.
- Only meat and meat food products that bear the mark of inspection may be used in the preparation of products (including meals) sold at retail. Federal requirements apply (e.g., safe handling labels are required for raw products).
- All packaged food labeling requirements apply
  - Exception on bulk food items (e.g. rice, beans)
  - Ingredients must be available upon request

## PACKAGING REMINDERS

- Make sure that raw meats are kept separate from produce or other ready-to-eat items.
- Pack non-food items separately from food items.
- If offering delivery, follow the [food delivery guidelines](#).

## WHAT IS PROHIBITED

- Packaging food using reduced-oxygen packaging methods without required approval from the California Department of Public Health.
- Making sanitizer solution and packaging for retail sales.



For more information please contact Consultative Services at (888) 700 – 9995. For more information on COVID-19 visit: <http://publichealth.lacounty.gov> or call the Los Angeles County Information line 2-1-1 which is available 24 hours a day.