

Novel Coronavirus (COVID-19)

Reopening Safer at Work and in The Community: Health Officer Order FAQ

This FAQ was updated to reflect updates to the Health Officer Order (May 26, 2020 and May 29, 2020).

Please see changes to Questions 4, 5, 6, 8, 15, 17, 22, 23, 27, 29, 31, 33, 34, 35, 37, 38, 50, 51, 52, 54, 55, 56, and 57.

Through our collective efforts, the public, businesses, and partners have made progress in slowing the spread of novel coronavirus (COVID-19) in Los Angeles County, allowing for a phased reopening of some businesses and public spaces. However, with no vaccine or proven treatment available, COVID-19 remains a serious risk as more people return to work and to businesses that may reopen with modifications. Thus, our collective efforts done to slow its spread in Los Angeles County must continue. The Los Angeles County Department of Public Health (Public Health) is calling on the public, businesses, and community partners to maintain social (physical) distancing and infection control practices to protect workers and residents from COVID-19 during the reopening process.

COVID-19 ROADMAP TO RECOVERY

In partnership with business, community, and civic leaders, Public Health developed a phased [COVID-19 Roadmap to Recovery: A Phased Approach to Reopening Safely in Los Angeles County](#). The County cannot, however, relax temporary closures faster than allowed by the State's [May 7, 2020 Health Officer Order](#), which is guided by [California's Resilience Roadmap](#). These allow for a gradual, conditional relaxing of some temporary closures, while keeping social (physical) distancing and infection control practices in place, to slow the spread of COVID-19. The County Health Officer Orders provide specific protocols required for businesses that are currently open and for those allowed to reopen, as indicated in the Order. Through the reopening process, Public Health will monitor how effectively our collective efforts are controlling the spread of COVID-19 to identify if changes are needed to protect workers and residents.

REOPENING SAFER AT WORK AND IN THE COMMUNITY FOR CONTROL OF COVID-19 HEALTH OFFICER ORDER

The Los Angeles County Reopening Safer at Work and in the Community for Control of COVID-19 Health Officer Order outlines what businesses, partners, and the public must do to help support this and to prevent a surge in COVID-19 cases, hospitalizations, and deaths.

[Click on the links below to skip to the topic you'd like to learn more about.](#)

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OVERVIEW OF THE COVID-19 ROADMAP TO RECOVERY

1. What is the COVID-19 Roadmap to Recovery?

The [COVID-19 Roadmap to Recovery: A Phased Approach to Reopening Safely in Los Angeles County](#) is a five-stage plan that was developed with input from businesses and partners in Los Angeles County and can only advance in line with the stages of Governor Newsom's [COVID-19 Resilience Roadmap](#). Its goal is to ensure that we continue to slow the spread of COVID-19 and prevent a surge of cases at healthcare facilities, while allowing for a gradual, safe return of some activities outside of the home, such as work and recreation.

Through each stage, residents will need to continue practices that can prevent COVID-19 spread: social (physical) distancing, wearing [cloth face coverings*](#) in public settings (e.g., grocery stores and pharmacies), washing their hands, self-isolating if sick, and self-quarantining if identified as a close contact to someone with the virus.

2. How fast will we move through the recovery stages?

Without a vaccine and proven treatment options, COVID-19 will remain a serious risk. So, Public Health, after consulting with the Board, will carefully consider if it should continue moving through each new stage based on: (a) the number of cases, hospitalizations and deaths; (b) whether the healthcare system can handle a surge in cases; (c) the supply of personal protective equipment (PPE) available for healthcare providers and staff; (d) availability of testing, especially for vulnerable groups and high-risk jobs or settings; and (e) the ability to quickly isolate people with COVID-19 and quarantine their contacts to prevent the spread of COVID-19.

REOPENING SAFER AT WORK AND IN THE COMMUNITY FOR CONTROL OF COVID-19 HEALTH OFFICER ORDER FREQUENTLY ASKED QUESTIONS

Overview of the Order

3. What is the Reopening Safer at Work and in the Community for Control of COVID-19 Order?

The Reopening Safer at Work and in the Community for Control of COVID-19 Order (Order) is a legal order issued by the Los Angeles County Health Officer to help slow the spread of COVID-19 and protect the most vulnerable members of our community. It is consistent with California's COVID-19 Executive Orders and Health Officer Orders.

4. What does the latest Order do?

The latest Order:

- Aligns the County of Los Angeles (County) with State Executive Orders and State Health Officer Orders that support the phased reopening of California following the Pandemic Resilience Roadmap. It permits the conditional opening of businesses in ways that lower the risk of COVID-19 exposure for employees and patrons. It further requires persons to wear a [cloth face covering*](#) when in close contact with others outside the home to help protect workers and others.
- Strongly recommends that persons who are 65 years of age or older and people of any age who have active or unstable pre-existing health conditions only leave their home for necessities, such as food, exercise, or medical care.

5. What are the latest updates to the Order and related protocols?

The Order and County protocols were updated to more closely line up with California's [Resilience Roadmap](#). They include many of the same measures that have helped to prevent the spread of COVID-19 and also allow for some additional activities to resume as long as the appropriate Protocols from Public Health are followed.

- Offices may reopen if they prepare, implement, and post the County's [Reopening Protocol for Office-Based Worksites](#). However, any employee who can carry out their duties from home should be encouraged to telework. Because they are more likely to become seriously ill with COVID-19, people who are 65 years of age and older, women who are pregnant, and anyone with active or unstable pre-existing health conditions,

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should be assigned work that can be done from home, whenever possible.

- Lower-Risk Retail Businesses may reopen for in-store shopping, at limited capacity, if they prepare, implement, and post the County's [Protocols for Retail Establishments: Opening for In Person Shopping](#). Customers must wear [cloth face coverings](#)* and businesses must ensure that the number of customers in an indoor retail store is low enough to ensure physical distancing and is in no case more than 50% of the maximum occupancy of the retail store capacity.
- Indoor and outdoor shopping malls, destination shopping centers, strip and outlet malls, and swap meets may reopen for in-store shopping, at limited capacity, if they prepare, implement, and post the County's [Protocols for Shopping Center Operators](#). Customers must wear [cloth face coverings](#)* and shopping center operators must ensure that the number of customers in an indoor shopping center and individual stores is low enough to ensure physical distancing and is in no case more than 50% of the maximum occupancy of the overall indoor shopping center capacity. Higher-Risk Businesses located in these shopping centers (e.g., movie theaters, bars, playgrounds, spas, and nail salons) must remain temporarily closed.
- Permanent, permitted restaurants and food establishments may reopen, including for on-site dining at 60% of their maximum seating capacity, if they prepare, implement, and post the County's [Protocols for Restaurants Opening for On-Site Dining](#).
- Barbershops and hair salons may reopen to offer limited services if they prepare, implement, and post the County's [Reopening Protocol for Hair Salons and Barber Shops](#). They can only offer services where both the employee and the customer can wear [cloth face coverings](#)* for the entire time (e.g., haircuts, weaves and extensions, braiding, lock maintenance, wig maintenance, hair relaxing treatments, and color services). Services that require the employee to touch the customer's face (e.g., eyelash services, eyebrow waxing and threading, facials) may not be provided.
- Drive-in movie theaters may reopen, as long as they follow Public Health's social (physical) distancing and infection control requirements.
- Car dealerships can be open and are required to follow the County's [Car Dealership Protocol](#).
- Faith-based facilities/places of worship can resume in-person activities and services if they follow all social distancing and infection control requirements in the County's [Protocol for Places of Worship](#). Importantly, for the next 21 days, attendance must be limited to 25% of building capacity or a maximum of 100 attendees, per service, whichever is lower. Places of worship are also strongly encouraged to continue virtual services (e.g., by webinar, teleconference, or live-stream) for those who are more likely to have serious illness from COVID- 19.
- Faith-based organizations may reopen their office spaces that are regular worksites for their employees and offer faith-based counseling (if there are 10 or fewer people present) if it's not feasible to offer it remotely.
- Libraries may reopen for curbside pick-up only, as long as they follow Public Health's social (physical) distancing and infection control requirements.
- Vehicle-based (car) parades may be held if they are in compliance with all local ordinances, traffic control requirements, state and local laws, and all other requirements that are described in the County's [Vehicle-Based Parade Protocol](#).
- Beach bike paths and beach parking lots may be reopen, as determined by the jurisdiction and its agency responsible for them. To lower the risk of exposure to COVID-19, use of these needs to adhere to the requirements in the County's [Reopening of Public Beaches](#). Piers remain closed.

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- Pools in shared residential settings (e.g., apartments, condominiums, and homeowner's associations) may reopen if they prepare, implement and post the requirements in the County's [Protocols for Reopening of Swimming Pools in Shared Residential Facilities](#) are followed. Guests that do not reside in the apartment, condominium or complex are not allowed to use the pool facilities. Public pools remain temporarily closed.
- Outdoor museums, open air galleries, botanical gardens, and other outdoor exhibition spaces can be open if they prepare, implement, and post the County's [Protocols for Opening for Outdoor Museums and Galleries](#).
- People can participate in public demonstrations, but if engaging in-person demonstrations should wear [cloth face coverings](#)* and stay 6 feet from anyone who is not part of their household whenever possible. See additional guidance from the State's Reopening plan at <https://covid19.ca.gov/stay-home-except-for-essential-needs/>.

6. While the Order is in effect, when can you leave your home?

Residents should stay home as much as practicable. They can engage in the following permitted activities:

- To participate in activities that are important to their own or family/household members' (including pets') health and safety, such as going to a doctor or vet or getting medical supplies or medication.
- To get or deliver needed services and supplies, such as groceries, for themselves, family members or household members, from businesses that are allowed to be open.
- To care for minors, the elderly, dependents, persons with disabilities, or other vulnerable persons.
- To receive in-person behavioral health or substance use disorder support in therapeutic small group meetings, such as Alcoholics Anonymous or Narcotics Anonymous, or to receive faith-based counseling, as long as there are 10 or fewer people present.
- To work at a business that is open (Essential Businesses, Essential Infrastructure, Healthcare Operations, or specified Lower-Risk Businesses) or to carry out Minimum Basic Operations (as defined in the Order) at a business that is temporarily closed by the Order.
- To work for, volunteer at, or obtain services at Healthcare Operations (as defined in the Order.)
- To access Essential Governmental services, such as to get social and administrative services or comply with a court or law enforcement order.
- To participate in faith-based/worship services, as long as they follow all social (physical) distancing and infection control requirements that are in place.
- To participate in certain recreational or entertainment activities, as long as social distancing requirements and any rules regarding access or use are followed.

However, people who are 65 years old and older and/or those who have underlying health conditions should only leave home for essential activities such as getting medical care or food, because they are more likely to have serious illness from COVID-19. They should stay home as much as possible; have groceries, medicine, and necessary goods delivered; and call their provider immediately if they have even mild symptoms. Public Health has strongly recommended that employers offer them telework or other accommodations.

7. How long will the Order be in effect?

This Order is in effect until it is extended, expanded, or updated to protect the public's health.

8. Do Los Angeles County residents have to follow the Los Angeles County and California Orders?

All residents who live in the Los Angeles County Public Health Jurisdiction (all parts of the County except the cities of Long Beach and Pasadena), must follow the LA County Order, which is in line with California's Order. The cities of Long Beach and Pasadena have their own public health departments and residents and businesses in those cities should check with their own public health departments for guidance. If LA County's Order differs from the State's or a City's order, residents must comply with whichever Order is stricter.

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9. What happens if I don't comply with the Order?

Public Health trusts that residents will voluntarily follow the Order to protect loved ones, other residents, and our community. However, if you don't follow the Order, you can be fined, imprisoned, or both.

Social (Physical) Distancing and Infection Control

10. What steps to prevent COVID-19 spread are you required to follow?

COVID-19 can spread when people are in close contact or when they touch something with the virus on it and then touch their face. To prevent spread of COVID-19, you're required to: (1) Maintain at least six-feet of physical distance from individuals who are not part of your household; (2) Frequently wash your hands with soap and water for at least 20 seconds or use hand sanitizer that contains at least 60% alcohol; (3) Wear a [cloth face covering*](#) when in contact with others who do not live in the same household or living unit; and (4) Avoid all physical interaction outside the household when you're sick with a fever or cough, except for necessary medical care.

11. Do you have to perform social (physical) distancing with household members and at home?

No, you don't have to stay 6 feet from people who live in the same household or living unit with you. If you are ill though, you should remain in a separate room, preferably with your own bathroom, and minimize contact with others to avoid infecting others in the home.

12. Can visitors come to your home?

You should not have visitors, other than people who need to provide essential services, such as caregiving or repairs. These visitors shouldn't come in if they are ill and must wear a [cloth face covering*](#) and practice social (physical) distancing, as much as possible, while in your home. Consider other ways to connect with family and friends, such as through phone calls or video conferencing.

Household and Personal Care Needs

13. Can you go to the post office or private mailbox to pick up your mail?

Yes, as long as you stay at least 6 feet from people who are not part of your household and use a [cloth face covering*](#) while you are there.

14. Can you buy pet food or have your pet groomed?

Yes. You can go to a pet supply store to buy pet supplies and can have your pet groomed at a veterinary clinic, a pet feed store, or a pet grooming store. Mobile pet grooming is also allowed. Stay at least 6 feet from people who are not part of your household and use a [cloth face covering*](#).

15. Are car dealerships open?

Car dealerships can be open for repairs, auto supplies, and showroom and internet sales if they follow [social \(physical\) distancing and infection control requirements](#). Test drives can be conducted as long as the dealership limits passengers in the vehicle during test drives to only a single customer with the employee sitting in opposite back seat, when applicable. Both the customer and employee must wear [cloth face coverings*](#).

16. Can a repair person, such as a plumber, come to fix a problem at your home?

Yes. You can continue to get services that are needed to maintain the safety and sanitation of your home. Service providers should not come into your home if they are ill and when there, must wear a [cloth face covering*](#) and stay 6 feet or more from you as much as possible.

17. Are personal grooming businesses open?

Barbershops and hair salons may reopen but can only offer services that allow both the employee and the customer to wear a [cloth face covering*](#) for the entire time. So, they can offer services such as haircuts, weaves and extensions, braiding, lock maintenance, wig maintenance, hair relaxing treatments, and color services. However,

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they can't offer a service if it is not possible for both the employee and the customer to wear a cloth face covering and cannot offer any service that requires the employee to touch the customer's face, such as eyelash services, eyebrow waxing and threading, or facials. Nail salons are considered to be Higher-Risk and are not yet open.

Work/Employment

18. Can you go to work?

Yes. If you work at a business that is allowed to be open, you can go to work, as long as you follow social (physical) distancing and infection control requirements when you are traveling to/from work and while you are at work. Stay at least 6 feet from people who are not part of your household whenever possible and use a [cloth face covering*](#) if you are in close contact with others. In order to be open, businesses must follow requirements related to infection control and social (physical) distancing. Ask your employer about ways to reduce the chance for COVID-19 to spread, such as rearranging the worksite to allow employees to keep a safe distance from other employees and customers, alternative work schedules, or working from home.

19. Can you apply for unemployment if you've been affected by COVID-19?

If your employer has reduced your hours or closed operations due to COVID-19, you may be able to file a claim for unemployment insurance. See https://www.edd.ca.gov/about_edd/coronavirus-2019.htm.

School, Childcare, and Learning

20. Can your children go to childcare?

Yes. Childcare facilities can be open, as long as they follow requirements that are described in the Order.

- Childcare must be carried out in stable groups of ten (10) or fewer. "Stable" means the same ten (10) or fewer children are in the same group each day. Children cannot change from one group to another.
- If more than one group of children is cared for at one site/facility, each group must be in a separate room and these groups cannot mix with each other.
- Each childcare provider must be solely with one group of children.

21. Can you or your children attend school or college?

K-12 schools, colleges, and universities can continue to operate but must do so in a way that is safe as possible for students, teachers, and staff. At this time, schools, college, and universities can continue to facilitate distance learning, offer meals for pick-up, and perform essential functions or Minimum Business Operations.

22. Can schools, colleges, and universities have graduation ceremonies?

At this time, K-12 schools, colleges, and universities may hold virtual graduation ceremonies or hold vehicle-based parades or drive-through events, if all requirements in the Los Angeles County Department of Public Health's [Vehicle-Based Parade Protocol](#) are followed by the event host and all attendees. In-person ceremonies cannot be held at this time.

23. Are libraries open?

Libraries may reopen for curbside pick-up only, as long as they follow Public Health's social (physical) distancing and infection control requirements. They can loan books, movies, and single-use items (such as take-home craft kits) but should limit loans of games and toys. When possible, you should place a "hold" on an item through an online or a phone reservation system. When picking up your library order, wear a [cloth face covering*](#) and stay 6 feet from other patrons and staff. If you have mobility issues, can't reserve items online, or should only leave home for necessities because you're at higher risk for COVID-19 complications, ask your library about other options.

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Healthcare

24. Can you leave your home to seek medical care or pick up medications?

Yes, you can leave in order to seek essential services such as medical care or to pick up medications. Be sure to call your provider first since many practices are now offering telemedicine services. Similarly, check to see if your medications can be delivered to your home.

25. Can you receive elective and preventive healthcare services?

Important preventive services such as well-child visits, immunizations, and other health screenings, including cancer screenings, should not be delayed. Whenever appropriate and available, consider taking advantage of telemedicine or video visits. In addition, providers can choose to offer elective medical services as long as the healthcare system does not get overwhelmed by the need to care for COVID-19 patients and providers can meet certain criteria (e.g., having enough personal protective equipment). However, because COVID-19 still poses a significant risk, Public Health recommends you carefully consider any elective procedure or surgery.

26. Can you receive dental services?

Dental services pose a higher risk for the spread of COVID-19, so only emergency care and certain non-emergency dental care may now be able to be provided. Speak to your dentist to find out what services are available.

27. Can you go to a behavioral health or substance use disorder group or receive faith-based counseling?

You can go to group counseling and participate in peer support groups, such as Alcoholics Anonymous or Narcotics Anonymous, or in faith-based counseling if there are fewer than 10 people present and you follow social (physical) distancing and infection control requirements. You can also take advantage of sessions that are held by telephone or video conference if they are available and meet your needs.

28. Can you still leave the home to donate blood?

You can continue to give blood at Red Cross centers and at blood donation sites. Blood drives are not prohibited by the Order if social (physical) distancing practices are in place. Red Cross will continue to hold blood drives to help meet patient needs and has implemented new measures that ensure that blood drives and donation centers are even safer for donors and staff. You should be prepared to wear a [cloth face covering*](#) while you are there.

Shopping and Restaurants

29. Are shopping centers and malls open?

Indoor and outdoor shopping malls, destination shopping centers, strip and outlet malls, and swap meets can be open for in-store shopping, at limited capacity, if they prepare, implement, and post Public Health's [Protocols for Shopping Center Operators](#). Customers must wear [cloth face coverings*](#) and shopping center operators must ensure that the number of customers in an indoor shopping center and individual stores is low enough to ensure physical distancing and is no case more than 50% of the maximum occupancy of the overall indoor shopping center capacity. Restaurants and other food establishments must follow County protocols for restaurants and food facilities, as identified above. Higher-Risk Businesses located in shopping centers and malls (e.g., movie theaters, bars, playgrounds, spas, and nail salons) are temporarily closed.

30. Can you get deliveries from online stores?

Yes. Logistic and delivery businesses that are open can deliver to your home. The delivery person should be wearing a [cloth face covering*](#) if they must have contact with you to complete the delivery.

31. Are restaurants open? How can you buy meals?

Restaurants, cafes, food trucks, food courts, and similar businesses may be open, including for onsite dining, but may need to limit the number of customers, so that they can maintain social (physical) distancing. Bar areas within restaurants can be open to serve food with the purchase of alcohol, if social (physical) distancing is maintained.

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Restaurants can also seat customers at a counter if the counter is least 6 feet from areas where employees work or prepare food or drink.

If you're dining onsite, parties are limited to 6 people, preferably only members of your household, at a table. If possible, wait in your car until you can be seated. If you're entering the restaurant; waiting at a lobby, host or check-stand, deli counter, restroom, valet drop off and pickup, or other waiting area, or visiting the restrooms; please keep a distance of 6 feet or more from people who aren't part of your household and wear a [cloth face covering*](#). You can remove the cloth face covering while seated at a table and eating and/or drinking.

You can also purchase prepared foods at grocery stores, supermarkets, warehouse stores, certified farmers' markets, and convenience stores.

32. How can you get free or reduced priced meals?

Soup kitchens, food banks, and other organizations that provide free or reduced priced food or meals are encouraged to continue providing these services. You must pick up and take away the food or have it delivered to you. You may not eat on the premises. Visit www.covid19.lacounty.gov/food for additional information on available resources.

Faith-based/Religious Services

33. Can you attend faith-based services?

You may attend in-person faith-based services if social distancing and infection control requirements in the County's [Protocol for Places of Worship](#) are posted and followed. For instance, at times time, attendance will be limited to 25% of building capacity or a maximum of 100 attendees, whichever is lower. Places of worship are also strongly encouraged to continue virtual services (e.g., teleconference, webinar, or live-stream) for those who are more likely to have serious illness from COVID- 19. Check with your Place of Worship to understand if, when, and how it is reopening in compliance with this Protocol.

Practices that could spread COVID-19 should also be modified. Examples include not passing offering plates and encouraging people to bring their own prayer books, rugs, or other direct touch items that are used in ceremonies.

34. Can faith-based organizations offer support services or counseling?

Faith-based organizations can provide essential support services, such as a food bank, if they follow social (physical) distancing requirements. If remote counseling is not feasible, they can also offer faith-based counseling, as long as there are 10 or fewer people present and they follow social (physical) distancing and infection control requirements.

35. Can you work in an office at a faith-based organization?

If your regular worksite is an office at a faith-based organization and you can't do your work from home, you can return to the office. However, if you're 65 years old and older, are pregnant, or have a chronic health condition, you should ask if you can be assigned work that you can do from home, because you're more likely to become seriously ill if you're infected with COVID-19.

Gatherings and Events

36. Are conferences, conventions, or other large events allowed?

No. Large events, such as conferences or events at convention centers, whether public or private, are still not allowed.

37. Can vehicle-based (car) parades be held?

Vehicle-based (car) parades can be held if they are in compliance with all local ordinances, traffic control requirements, state and local laws, and all other requirements that are described in the County's [Vehicle-Based Parade Protocol](#). If an organization is hosting the parade, it must assign a host to ensure that these rules are

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followed. Car parades can't include people on a bicycle, a motorcycle, a convertible with the top open, or a vehicle with no doors such as a golf cart. If any of the windows on a vehicle is open, the occupants must wear a face covering.

38. Can you or your family have a gathering or party?

No. Individual and family gatherings or parties of any size aren't allowed. However, vehicle (car) parades are now allowed so that graduations, birthdays and other special days and achievements may be safely celebrated. See the [Vehicle-Based Parade Protocol](#) for rules and requirements.

Caregiving

39. Can you care for a family member, friend, or pet who requires assistance to care for themselves at their home or residence?

Yes. You can provide care for vulnerable and dependent people or animals. However, you should take precautions to protect them and yourself, such as being sure that you don't have a fever or symptoms of illness before leaving to provide care, keeping at least 6 feet from others whenever possible, wearing a [cloth face covering*](#) (or a surgical mask if you are caring for an ill individual), and frequently washing your hands or using hand sanitizer with at least 60% alcohol, including immediately after you arrive at and leave their home.

40. Can you take a family member or friend to needed appointments like healthcare or social service visits?

Yes, as much as possible, you must stay 6 feet or more from people who are not part of your household, when taking family members or friends to these appointments.

41. Can you visit loved ones in the hospital, skilled nursing facility, or other residential care facility?

At this time, to protect, patients/residents, visitors, and healthcare personnel, face-to-face visits are not allowed at licensed congregate healthcare facilities, such as skilled nursing facilities and residential care facilities, except for in certain circumstances such as visiting a child and for end-of-life visits. Many hospitals also have policies that only allow face-to-face visits for these circumstances. Outside of pediatric and end-of-life visits, please use other ways to communicate with loved ones such as telephone calls, texts, and video calls.

Housing and Safety

42. How can you comply with the order if you are experiencing homelessness?

People who are experiencing homelessness are encouraged to try to stay with family or friends, identify housing options, or access emergency resources, such as shelters. You can call 2-1-1 for additional information on resources. You should also wear a [cloth face covering*](#) when in close contact with other people and stay 6 feet or more from others whenever possible.

43. If your home environment is abusive, do you need to stay at home?

No. Call 2-1-1 to identify safe and supportive housing alternatives. You should not stay in environments that are not safe.

44. Can you stay in dorms, shelters, or other congregate settings?

Yes, but you need to follow any measures that the institution has put into place to reduce the spread of disease. You should wear a [cloth face covering*](#) when in close contact with others and should stay 6 feet or more from people whenever possible.

45. Can you be evicted from your house or apartment while the Order is in effect?

Some local jurisdictions have issued renter protections during the Order. Check with your local City office to see if there are eviction protections where you live. For additional information on eviction moratoriums and rent freezes visit dcba.lacounty.gov/noevictions.

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46. Can you move into a second residence or a new home?

Public Health recommends that you stay in your primary residence for your health and safety as well as for the health and safety of both communities. It is recommended that you move into a new home only if the move can't be postponed or is necessary for safety or sanitation reasons or to preserve access to shelter.

Legal and Civic Activities

47. Can you leave home to comply with a Court order?

Yes. You can leave home to comply with Court or enforcement orders but must follow social (physical) distance, including wearing a [cloth face covering*](#) when in close contact with others, and infection control precautions.

48. Can you leave home to take a citizenship test?

The federal government will determine whether citizenship tests will be held. Please contact the government agency that is giving the test to determine whether you should appear. If you are required to appear, wear a [cloth face covering*](#) and practice social (physical) distancing while there. If you are ill, stay home and ask the agency that is giving the test about your options for rescheduling or taking the test from home if possible.

49. Can you get married?

Yes. Governor Newsom signed an [executive order](#) that, through June 29, 2020, allows adults to obtain a marriage license by videoconference. This is allowed at the discretion of the local County Clerk, if both adults are located within California, and at least one is a resident of LA County. Both individuals must be present during the videoconference on a device with video/audio capabilities (desktop, laptop tablet or phone) along with an internet connection. They must also be able to present valid government identification and have a valid credit card. Visit the Los Angeles County Clerk site at: <https://www.lavote.net/home/county-clerk/marriage-licenses-ceremonies/general-info> to learn if this may be an option for you or call 1-800-201-8999, option 1 to get on the waiting list. In addition, places of worship may host a wedding when following the [Protocol for Places of Worship](#).

50. Can you participate in public demonstrations?

You can participate in public demonstrations although in-person protests present special public health concerns. Even when following social (physical) distancing, bringing members of different households together to engage in in-person protest carries a higher risk of widespread transmission of COVID-19 and may result in increased rates of infection, hospitalization, and death, especially among more vulnerable populations. In particular, activities like chanting, shouting, singing, and group recitation negate the risk-reduction achieved through 6-foot social (physical) distancing. People engaging in these activities should wear [cloth face coverings*](#) to help prevent the wearer's respiratory droplets from traveling in the air and onto other people. See additional guidance from the State's Reopening plan at <https://covid19.ca.gov/stay-home-except-for-essential-needs/>.

Fitness, Recreation, and Entertainment

51. Can you go to the gym/a fitness center?

No. Gyms and fitness centers, including those located at hotels and motels, as well as apartment, townhouse, and condominium complexes are temporarily closed.

52. Are pools open?

Public pools are temporarily closed. Pools in shared residential facilities (e.g., apartments, condominiums, and homeowner's associations) can be open if the requirements in the County's [Protocols for Reopening of Swimming Pools in Shared Residential Facilities](#) are posted and followed. For instance, the pool can only be used by household groups that live on the property and use is limited to 25% maximum occupancy or 10 people at a time. Spa use is limited to one person or household at the same time.

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Please don't share towels, beverages, or food with anyone from outside of your own household and when out of the water, keep a distance of 6 feet from people who aren't in your household. If you have your own pool at a single-family home, you and your household members can use it but can't host parties or gatherings.

53. Can you go to/take children to a park?

Yes, but when at the park, you should stay at least 6 feet from people who are not part of your household. However, indoor and outdoor playgrounds and pools at parks remain closed.

54. Are outdoor recreation options such as trails, beaches, and golf courses open?

Trails, beaches, and other open spaces and outdoor recreational facilities, including golf courses, tennis and pickle ball courts, shooting and archery ranges, equestrian centers, model airplane areas, community gardens, and bike parks, may reopen, as long as visitors follow social (physical) distancing and infection control precautions and rules regarding use/access. No recreational programming or public events can be held.

Public piers, playgrounds, basketball courts, volleyball courts, baseball and soccer fields, splashpads, aquatic facilities, and concession stands remain closed. Streets or other areas can be temporarily closed to car traffic, for recreation such as walking or riding bikes, but no events or gatherings can be held on closed streets.

See the [Reopening Protocol](#) for the site you'd like to visit for additional information on activities that are allowed and those that are not permitted.

55. What kinds of sports can you or your children play?

You can do outdoor recreational activities or sports, such as walking, hiking, bicycling, running, or horseback riding, as long as you follow social (physical) distancing and the appropriate County [Reopening Protocol](#). You can also play some non-contact sports, such as golf, tennis, or pickleball. You can't play sports that involve shared equipment or physical contact such as soccer, basketball, football, volleyball, baseball, paintball, or miniature golf with anyone outside of your own household, and youth sports leagues are not yet open.

56. Can you go to the movies?

Movie theaters are not yet open, but drive-in theaters are, as long as social (physical) distancing and infection control practices are followed.

57. Can you go to a museum, botanical garden, or gallery?

Indoor museums, galleries, and exhibit spaces are closed. However, you can visit outdoor museums, open air galleries, botanical gardens, and other outdoor exhibition spaces if you follow the social (physical) distancing and other requirements in the County's [Protocols for Opening for Outdoor Museums and Galleries](#). Please plan your visit to include only members of your own household and while there, avoid sharing vehicles, wear [cloth face coverings](#)*, and keep a distance of 6 feet from staff and other visitors who are not part of your household.

Travel

58. Can you take public transit or ride-sharing services (e.g. Lyft or Uber)?

You should only travel outside of the home if necessary. If it is necessary, you can take public transportation or use ride-sharing services as long as you wear a face covering during your ride and at stops/stations where others are present and stay 6 feet or more from people who aren't part of your household when possible.

59. Can you take a trip?

Non-essential travel for vacations or pleasure should be avoided. You should only travel outside of your area if it is essential/necessary. For instance, you can travel to take care of after-death arrangements. Before leaving, confirm what the requirements are for funerals and gatherings in the area you're traveling to. Guidance for funerals in Los Angeles County is posted at:

<http://publichealth.lacounty.gov/media/Coronavirus/docs/business/GuidanceConductingFunerals.pdf>.

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LEARN MORE

- Los Angeles County Reopening Safer at Work and in the Community for Control of COVID-19 Health Officer Order: <http://publichealth.lacounty.gov/media/Coronavirus/>
- Los Angeles County Department of Public Health Roadmap to Recovery:
 - Infographic: www.publichealth.lacounty.gov/media/Coronavirus/docs/HOO/RoadmapToRecovery.pdf
 - Slideset: www.publichealth.lacounty.gov/media/Coronavirus/docs/HOO/RoadmapToRecovery-powerpoint.pdf
- Steps You Should Take to Help Prevent The Spread Of COVID-19 When You're Outside of Your Home: <http://publichealth.lacounty.gov/media/Coronavirus>

What You Should Know

- ▶ [Reopening Protocols](#) (NEW)
- ▶ [Recovery](#) (NEW)
- ▶ [Health Officer Order](#)

Visit the website for the latest versions and translations of Public Health's Protocols designed to protect workers and the public from COVID-19.

- *Social Distancing Protocol*: Click on "Health Officer Order."
- *Reopening Protocols*: Click on "Reopening Protocols."

- Call 2-1-1 (LA County Information Line) if you have questions about COVID-19. 2-1-1 can provide information on nonprofit and social services such as food pantries, homeless shelters, rental assistance, mortgage assistance, and utility assistance.

* **Important Information regarding Cloth Face Coverings:** [Cloth face coverings](#) are used to reduce the risk of someone who has the virus and does not know it from transmitting the virus to others. Children under the age of 2 years (including infants) and anyone who has trouble breathing, is unconscious, or is unable to remove a face cover without help should not wear one. Those between the ages of 2 and 8 should use them but under adult supervision to ensure that the child can breathe safely and avoid choking or suffocation. Individuals who are not recommended to wear a cloth face covering are exempted from the Reopening Safer at Work and in the Community for Control of COVID-19 Health Officer Order's requirements to wear cloth face coverings.

